



NEW HAMPSHIRE
DHHS
DEPARTMENT OF
HEALTH & HUMAN SERVICES

Early Childhood Wraparound Overview



MOVING FORWARD TOGETHER



New Hampshire



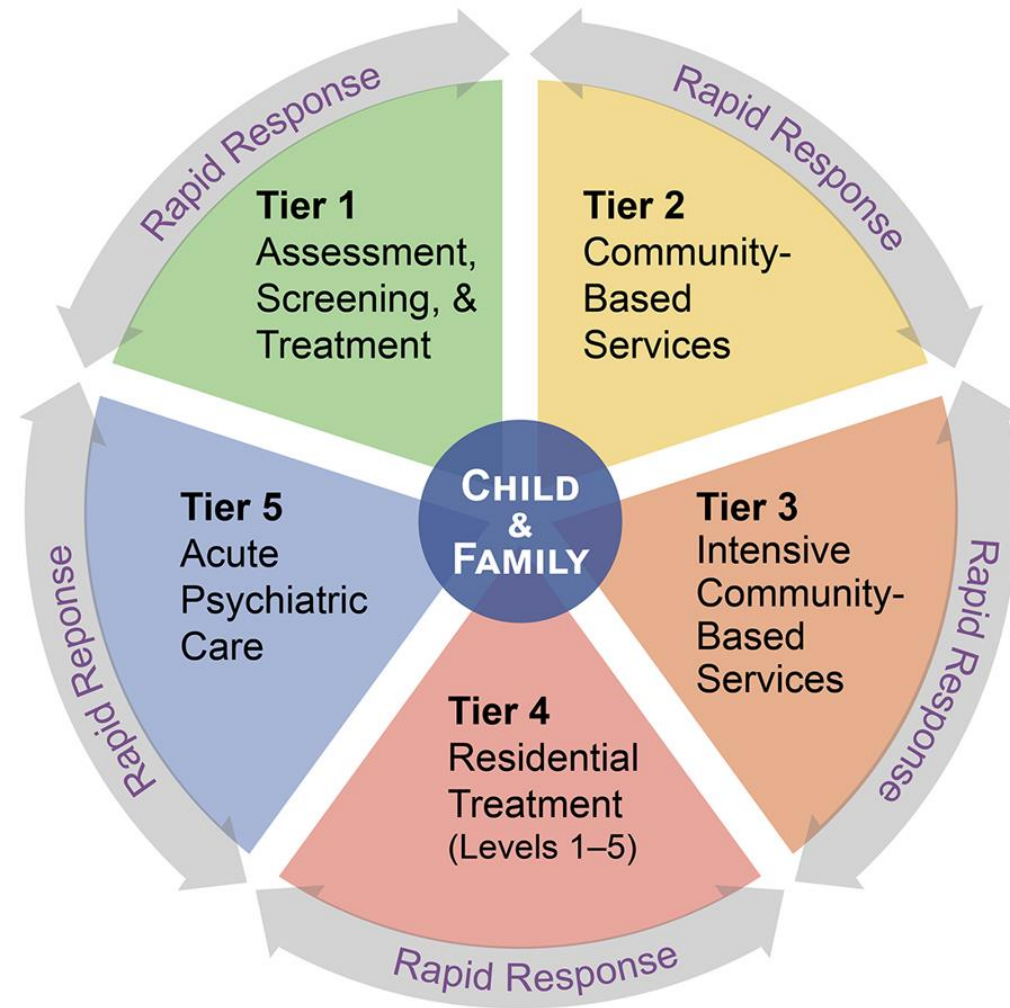
Objectives for Today's Presentation

- ❖ Provide a brief overview of the Children's System of Care
- ❖ Provide a brief overview of what a Care Management Entity is and the services provided
- ❖ Observe and discuss examples of how the NH Wraparound model is used when working with very young children and their caregivers; including how the process is family-driven, the roles of the Wraparound Coordinator, Family Peer Support Specialist, team members and the tools used
- ❖ Understand the differences between NH Wraparound and other home-based supports
- ❖ Learn how to refer a family

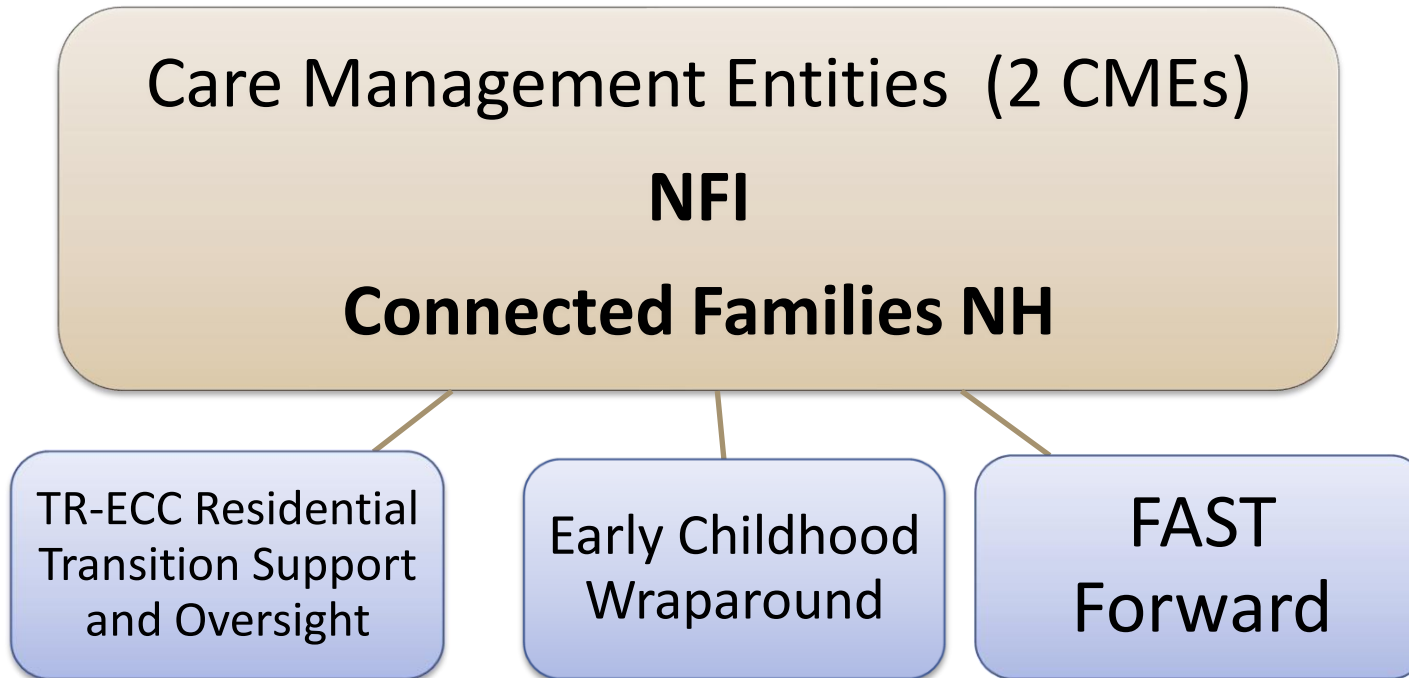
CHILDREN'S SYSTEM OF CARE FRAMEWORK

Framework is designed to ensure that children (birth to 21) and their families receive an array of services across a continuum of care.

All children and their families receive supports and services that adhere to the SOC Values.



Care Management Entity (CME)- What Services are provided through contract?



Family Peer Support Specialists (NAMI NH)

- Lived Experience and Empowerment of Family voice
- Comprehensive model with fully developed competencies

Youth Peer Support Specialists (Youth MOVE)

- Lived Experience and Empowerment of Family voice
- Comprehensive model with fully developed competencies

Customizable Goods and Services

Service Provider Development

FAST Forward/Early Childhood Wraparound ages 0-21

- High-Fidelity Wraparound
- NH Wraparound Model
- Utilizes Evidenced-Based Assessment and Outcome Measures

Current grant projects in the state

Connected Families NH

Partners to Promote



MOVING FORWARD TOGETHER



Wraparound Framework

Hello: Initial contact; engagement of family; getting to know family and building rapport

Help: Agreeing on, providing, and delivering a range of interventions, services, & supports

Healing: Modifying initial helping activities to produce family report of healing

Hope: Future oriented activities designed to sustain family's experience of hope

Framework



Family Peer Support Specialist

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Member of the family team

Supports and coaches the family

Assists the family to identify, prioritize, and articulate their needs

Ensure that the family's culture is respected

Help the family learn how to navigate and advocate within the system

Fosters a sense of resilience and hope within the family

Provide information on resources

Help the family identify natural and community supports





What Does Wraparound Look Like?

How Wraparound works

- High-quality facilitation that is individualized and:
- Family- and youth-driven
- Culturally and linguistically competent
- Community-based
- Strengths-based
- Focused on outcomes
- Family and youth peer support



Short Term Outcomes

- Identification of underlying needs
- Improved engagement in shared work
- Improved service coordination
- Services and supports are based on strengths



What wraparound is not

- A specific set of services offered
- A typical team meeting
- Any meeting held without the caregiver or child(ren)
- An immediate or quick solution
- A crisis intervention or response
- A standing interagency team



Intermediate Outcomes

- More Effective Services
- Greater satisfaction with services
- Improved family, youth and team member self-efficacy
- Increased capacity for coping and problem-solving
- Team goals are being achieved



Long Term Outcomes

- Improved emotional and behavioral functioning (youth and caregiver)
- Improved functioning in home, school, and community
- Achievement of Team mission
- Improved resiliency and quality of life



Research: *Engaging Families Has Positive Outcomes*

Systems

Parent Peer Support Providers engage families every day!

Systems

- More efficient use of resources
- Reduces recidivism & out of home care
- Improves data for decision making

Communities

- More time in the community
- Strengthens community connection
- Increases community awareness

Managed Care

- Increases enrollment
- Yields better clinical outcomes
- Improves quality of care



Child/Youth

- Reduces risk of mortality
- Earlier access to care
- Improves achievement in school

Family

- Improves stable living situation
- Improves skills and confidence
- Reduces parenting stress

Agency

- Improves quality of care
- Improves experience of care
- Improves staff career satisfaction

Quotes from Families

Family Peer Support was invaluable. Our FPS was great in reminding me that I am a human being, and my feelings and emotions were valid, and I have a right to feel the way I feel.

Even the days when I did not answer text messages or phone calls it was good to know someone cared about me and my family when we were in a not so good place

I felt like the outside world was judgmental and uncaring. Family Peer Support helped me feel like me and my family mattered.



Working Together: Our Partners



Institute on Disability/UCED



Behavioral
Health
Improvement
Institute

Keene
STATE COLLEGE



Early Childhood Wraparound-Questions and referrals can be sent to:

- earlychildhoodbh@dhhs.nh.gov

Websites:

- [CME | NFINorth](#)
- [Connected Families NH | Moving Forward Together](#)
- www.naminh.org

Extra Program Information



Who is Eligible?

Eligibility Criteria:

Children ages **0 through 5** and their caregivers

Children that have an identified concern, serious emotional disturbance, mental health diagnosis, developmental diagnosis

Children that are **Medicaid eligible**

Children that are **at risk of developing concerns due to:**

- Caregiver with Severe and Persistent Mental Illness
- Caregiver with Substance Use Disorder/ Caregiver in recovery
- Concerns for abuse/neglect
- Family is multi-systems involved

What will be provided?

Full wraparound services are provided to every family. Additional services are provided *based on family needs and goals*; when families agree to pursuing additional support, a wraparound coordinator can assist with making referrals to outside agencies. Referrals, including but not limited to:

- Family Centered Early Supports and Services
- Special Education
- Home visiting programs
- Childcare
- Mental Health Services
 - Family therapy
 - Child-Parent Psychotherapy

All Families enrolled in EC Wraparound are able to access:

- Family Peer Support (Youth Peer Support can be provided to young parents, if appropriate)
- Customizable Goods and Services (Flex Funds)

Trained in the NH Wraparound Model

Receive additional training specific to working with caregivers and very young children. This training includes education on:

- Child development
- Attachment
- Trauma and the affects of trauma on attachment and child development
- Caregivers with SUD and the affects of this on attachment and child development
- What Wraparound work looks like with this population